



Park rules

Important to know

- By driving into the car park, you accept costs of the parking coin. Take this into account when dropping off groups.
- Parking coins are available from reception and from the machine in the entrance hall.
- Make sure you agree on a meeting point with your children. Lost children will be taken care of at reception, we do not have a public paging system.
- Our paging system is for internal use; paging of external messages is for urgent situations only, at the discretion of the park management.
- We are pleased to help disabled visitors in and around the attractions. Please approach one of our staff to help you with access, possibly via the exit of the attraction. Please note; a number of our attractions are unfortunately not accessible for wheelchair users (including Survival, Villa Fiasco, Aqua Snake & Hara Kiri).
- The park has lockers available for unlimited use throughout your visit, for a small fee. These lockers are used entirely at your own risk.
- There is a strict no smoking policy indoors, smokers are offered sheltered alternative locations outdoors in a smokers kiosk in the Magic Garden near the Land of Toos and the outdoor terrace by the BoosterBike.

About the park and the attractions

- Children younger than 8 years may only visit the park when supervised by an adult.
- Themepark Toverland is open until 18.00 hours. Please remember that any queues at attractions will close early at the end of the day in order that anybody waiting is guaranteed to enjoy the ride before the official closing time.
- Your visit to Toverland and the use of all playing equipment and attractions is for your own risk.
- The management cannot accept liability for loss, theft, damage to personal property or personal injury.
- Each attraction has its own safety rules (e.g. length/physical health/corpulence/pregnancy), these are shown at the entrance gates. Please always follow these instructions and any directions given by Toverland employees.
- Shoes must be worn in all attractions, with the exception of the Softplay, Climbing Hat and the trampolines, where they must be removed.
- Swimming clothes are not allowed in the park.
- In order to guarantee the safety of our guests, Toverland reserves the right to close its doors when the park is a very busy or sold out. Should the management decide to close the park, no exceptions will be made (not even for holders of season tickets or guests who already have entrance tickets).
- Toverland has the right to check bags/coats at all times.
- If excessive alcohol is consumed, guests may be refused entrance to the attractions.
- In cases of extremely bad behaviour or repeated flaunting of the park rules, Toverland park management may refuse guests access to the attractions or, in extreme cases, may ban them from the premises.



- It can occur that attractions must be (temporarily) closed down for repair or maintenance.
- In extreme weather conditions such as freezing temperatures, severe storms, gusting winds and icy conditions, a number of attractions such as Troy, the Survival course, BoosterBike, Backstroke, Forest Racer, Scorpios and the Horses of Ithaca may be closed until further notice. As soon as the (weather) conditions allow, we shall do our best to ensure that the attractions are opened again as quickly as possible. This does not entitle you to reimbursement of the entrance ticket, payment or any other form of compensation. This applies to all visitors of Toverland.
- In the winter season (from 1 November to 31 March) at Toverland, the following attractions will only be open on Wednesdays, at weekends and during school holidays: Troy, Scorpios, the Horses of Ithaca and the Survival Course.

About the toilets

- The toilet blocks in the Land of Toos and in the Magic Forest have baby changing facilities. We kindly request you make use of these when changing your baby or toddler.
- All toilet blocks have a disabled toilet, with the exception of the toilets at Troy.

Opening hours

Themepark Toverland is open daily from 10.00 to 18.00 hours. Any extensions to these opening hours will be announced via www.toverland.nl.

Please note; on quieter days, the attractions will operate on request or in an alternating schedule, the clocks near each ride show the opening hours. The opening hours of the Magic Forest and a number of outdoor rides such as Troy, Scorpios, the Horses of Ithaca and the Survival Course may differ from the regular opening hours. In the winter season (from 1 November to 31 March) at Toverland, the following attractions will only be open on Wednesdays, at weekends and during school holidays: Troy, Scorpios, the Horses of Ithaca and the Survival Course.

Entrance tickets 2012

Besides buying tickets at the Toverland cash desk, entrance tickets can also be purchased via the Toverland website, at the ANWB, Albert Heijn and various VVV offices and recreational accommodation in Brabant and Limburg. The rules to guard against fraud/abuse of Toverland entrance tickets are as follows:

- Entrance tickets already used/scanned are no longer valid.
- Toverland does not accept liability for tickets purchased outside the regular sales channels.
- Used entrance tickets may not be sold (on).
- If a seller known to Toverland makes an official police report of theft and/or loss of entry tickets, the serial numbers in question will be blocked in our cash desk system. Anyone with these entrance tickets will be refused entry to the park.



Special offers

Themepark Toverland has regular (national) special offers in combination with commercial partners.

Such offers are never announced beforehand by Themepark Toverland. Please check the advertisements and/or radio/TV commercials for the special offer conditions and the valid periods.

Events

- Toverland organises a number of public events each year. Such events are open to the general public, and take place during the regular opening hours of the park, or in the evening hours.
- The standard entrance prices apply in the case of public events during the regular opening hours of the park.
- Special reduced entrance prices apply during the evening events. The park is open for business as usual in daytime, on days when an evening event is held.
- Season ticket holders can visit the public events free of charge.
- For a list of our public events, check out the events page on our website.
- The Toverland Events department is responsible for events for the commercial market.

Annual Pass 2012

Annual season ticket, valid for 1 year after purchase:

Child 90-120 cm: € 39,50

Adults and children > 120 cm: € 62,50

Winter season ticket, valid for 6 months, at the latest till 30-4-2012:

Child 90-120 cm: € 29,50

Adults and children > 120 cm: € 38,00

Conditions for all season tickets:

- To make a season ticket, one member of the family, has to submit an identification document.
- A season ticket is personal and not transferable (at request an identification document must be shown).
- A annual season ticket is valid for one year, from the day of purchase.
- The season ticket gives the right to a regular day visit for Theme Park Toverland until the expiration date of the season ticket.
- Parking fee is not included into the season ticket.
- The season ticket does not guarantee entry; Toverland is entitled to deny excess when the park is full.
- Theme Park Toverland doesn't take back any sold season tickets and is not liable for lost, stolen or damaged cards.
- When a season ticket is lost, stolen or damaged a new card costs € 7,50.
- In case of fraud, abuse or misconduct by the season ticket holder Toverland is entitled to refuse access to the park.
- The season ticket is not valid in combination with remaining offers.
- Theme Park Toverland preserves itself the right to change the opening times of the park or parts of the park.



- For season ticket holders the park regulations apply, for further information see www.toverland.com.

Supplementary conditions for a child's season ticket:

- A child's season ticket is only for children between 90 and 120 cm.
- When your child exceeds the 120 cm, during the term of their season ticket, each month an amount of € 2,- has to be paid until the end of their season ticket (this has to be paid at once).

Supplementary conditions for a winter season ticket:

- A winter season ticket is available from 1 October 2011 and has a maximum validity of 6 months, the latest until 30 April 2012.
- Extension of the winter subscription is not possible.

Season ticket information:

- When you hand over your entrance ticket you receive the complete entry money as a discount on the season ticket, only at purchase on the day of the visit.
- In 2012 you will receive 50 % discount on the entrance price of all the Plopsaland parks, Movie Park Germany, Holiday Park and Bobbejaanland. You receive this discount on display of your valid season ticket.
- In 2012 you will receive 30 % discount on the entrance price of GaiaZoo! You receive this discount on display of your valid season ticket.
- As season ticket holder you have free access to the evening events Magic Night, Midsummer Evening and Halloween Evening Party.
- During the winter season (November 1, 2011 till 31 March 2012), except for Dutch holiday periods, a number of outdoor attractions (Troy, Horses of Ithaca, Scorpios and Survival Trail) will be closed on Monday, Tuesday, Thursday and Friday. Also in this period there will be maintenance to some of the attractions, as a result of which these can be closed. Further information about this you will find on www.toverland.com.

The purchase of a season ticket is possible between 14.00 o'clock and 17.30 o'clock at our reception.

Subscription cheque

Another way of subscribing to Toverland is to buy a subscription cheque. It could be an ideal gift for a birthday or anniversary, for example! Below, you'll find the conditions applicable for redeeming the cheque.

Conditions for Subscription Check:

- On redeeming this cheque, you receive a personal subscription based on the details provided by the giver in the payment system.
- This cheque is only valid if accompanied by an original Toverland payment receipt (not a copy) and valid proof of identity.
- This cheque can be redeemed for a subscription, at the Toverland cash desk within 2 months of the date of purchase (see payment receipt). The commencement date of the subscription is the date on which the actual ticket is printed at the cash desk (for other subscription conditions, check the season ticket and park rules about www.toverland.nl).



- This cheque is not transferable and/or exchangeable for cash, entrance tickets or other Toverland services.

Toverland cannot accept responsibility for printing or typesetting errors, price changes and closure of attractions for repair or due to weather conditions (April 2011).

